#### Annual Report 2018/19 2019/20





## Silent Hands Support Inc.

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#### **OBJECTIVES**

The purpose of this annual report is to inform our donors, members and well-wishers as to the present status of the activities. We have included our tasks as well as our responsibilities here in brief so that our donors understands the connections we are making to our TG (target group): the vulnerable people who are in need.

It was not easy for us to start and reach our goals but nothing is impossible if the dedications are strong. We are committed to reach our goals by building strong partnerships with communities and donors; and now we have the courage to say that it is possible.

#### **8090 PEOPLE**

reached in 2018/19 by our combined efforts

#### **20660 PEOPLE**

reached in 2019/20 by our combined efforts

28750

People reach through our activities in this two FY

#### WHO WE ARE AND WHAT WE DO

Silent Hands Support Inc. (SHS) is a non-profit organization registered in Australia, under Reg. No.INC1800904, ABN:72778890457. lt is established in June 2018 to assist the people who are in need. The programs of SHS are also designed to support underprivileged people by providing aid for food, education, health, homelessness as well as assist orphans and the ageing population. Our integrated services across the world help people, support disadvantaged children and families, financially empower people with lack of education. On top of that we assist people with illness and disability and so on.

## MESSAGE FROM THE FOUNDER/PUBLIC OFFICER

As we approach the occasion of second year of Silent Hands Support Inc. and prepare for another year, we are publishing an annual report, that's a deed and acknowledgement of our relentless work. As all of us have a congenital tendency to celebrate any special moment with our families and loved ones Just as we think, this wonderful moment for all of our loved ones, those who our donors, well-wishers, volunteers and service recipients. Because we believe that we are all a family in the basic sense of humanity. We want to share the moment with everyone equally only for that.

In June 2018 we had started our journey to help people, support disadvantaged children and families, empower people with a lack of education, and assist people with illness and disability, and many more. Above all, end poverty uphold dignity. That time we thought that if we could help even only one person, our initiative would be successful. Alhamdulillah, today we have been able to put a smile on the faces of thousands of people. We hope to extend this helping hand to millions of people near future, Insha'Allah.

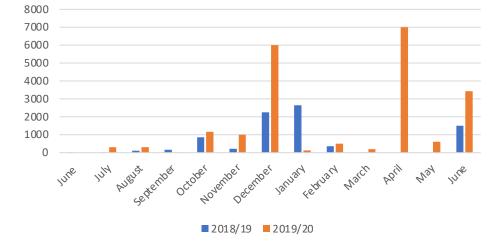


This issue of *SHS annual report on the occasion of 2 years* celebrates the fantastic, ongoing support which you have provided to make our work possible. We include stories of programs that focus to the helpless people. So that people may live in dignity and so that future generations will inherit a world full of humanity.

Many thanks to the almighty Allah for this achievement today. And we dedicate these things to all our supporters, well-wishers, donors, mentors, volunteers and everyone else. May Allah grant us and give best reward to every one of us in this world and the hereafter.

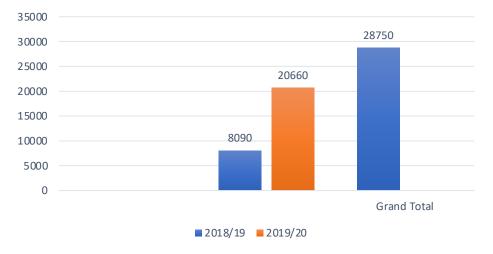
#### Tahamina Ahammed Tania

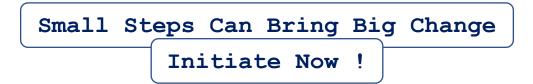
#### How we are growing



#### JOURNEY OF SHS INC.

#### **BENEFICIARY GROWTH CHART**







#### MISSION

Our mission is for SILENT HANDS SUPPORT INC to make every effort to unite humankind through supporting and helping the world's poorest and destitute communities by responding rapidly to crises, undertaking feasible advancement ventures to break cycles of endemic poverty.

#### OBJECTIVES

The key aspects of Silent Hands Support Inc. are accountability, trustworthiness, honesty, and openness to every person who has invested time, money, and faith into our organization. Silent Hands Support Inc. are accountable to the donors, founders, volunteers, program recipients, and the public community. Public confidence is a factor in the amount of money that Silent Hands Support Inc. is able to raise.

Our vision is for SILENT HANDS SUPPORT INC to become not just surprisingly successful in reducing the poverty and enduring of the communities in need, yet in addition turn 'into a basic association inside the HUMANITARIAN AID industry; to our recipients, donors and all partners.

VISION



#### ONE MEAL Project

The **"One Meal Project"** of Silent Hands Support is a food donation project that aims to feed the hungry, destitute, and poor souls living under the poverty line so that we may help change these people's lives for a better tomorrow. In one hand, 1 in 7 kids in the world suffers from the effects of food insecurity, living in a chronic state of malnutrition, one the other hand there are uncountable number of poor people cannot manage their daily food.

## 35

**Completed** Project

#### People Benefited 3290

We, from Silent Hands Support, aim to provide substantial and meaningful assistance to people who face difficulties in their life. Individually, we may not be able to change the world by donating these food but we may be able to help people substantially on an individual or community level. From that thinking, we have taken this one meal project which is now one of our popular programs to our donors and sponsors. This is a fight against the poverty and we aim to reach maximum. **Few moments** 

of happiness by a single MEAL



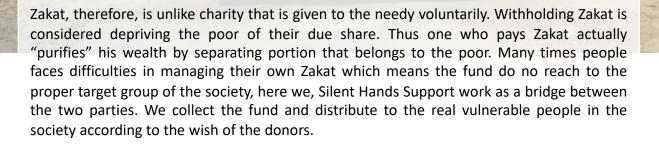


#### THE ZAKAT Project

Zakat is an important system of Islamic ideology therefore it plays an active role in spiritual and social life of Muslim society. Zakat is important because it benefits not only the individual, but also the recipient and society at large. The power of Zakat cannot be underestimated. It's an incredible institution intended to transform society.

People Benefited

48

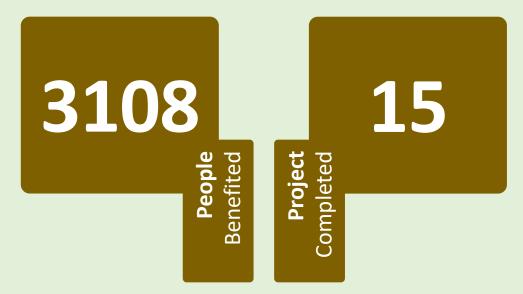


Completed

**08** 

#### CLOTH DISTRIBUTION Project

This is one of the micro project of Silent Hands Support that provides new clothes to underprivileged children and displaced poor people. There are a big group of people who lack proper dresses to wear. They always depend on used dresses donated by local people. This problem can be solved by providing a single pair of new dresses to the children. Till this second year of our anniversary, a total of 4154 people get benefit from our clothes project.



We have seen smile on their faces with this new dresses. Children, women and elderly people feel happy and it also improves their confidence in other aspects. It is a small initiates by SHS but carry a big message to the society to share love. There are many poor and helpless people in world who cannot afford to buy warm clothes even for winter or for Eid occasions. During both the winter and eid season, we, on behalf of Silent Hands Support, have taken initiatives to distribute clothes among the unprivileged area to reduce suffering and share love. This initiative might not mitigate all their problems but may remit their sufferings to a little extent and create the scope to enjoy.





One of our events in Nilphamari, a severe winter prone area where we have distributed 300 blankets among poor, aged, handicapped and helpless people.



Blanket distribution in an orphanage in Chandina, Comilla where the poor students express ed their joy by picking up their gifts.



We never count numbers in terms of supporting people, and it is being continued in another district, Sherpur, where we have been donated 200 blankets.



This event was in Gaibandha where the temperature drops below 5 degree and many people have no winter clothes for safeguard. Our combined efforts was to save them form winter cold.

### **EMPLOYMENT**

#### Project



The unemployment problem is a hard nut to crack not only in any specific region but it is now an alarming issue all over the world. Most of the country faces the increase of unemployment rate every year which gives rise to the problem of poverty. Because, the world's job market is very limited compared to plenty of job seekers, it is more critical in Asian region. Every year new graduates are joining in the job queue as job opportunities are not being created at the rate at which students are leaving every year.

Unemployment has costs to a society that are more than just financial. Unemployed individuals not only lose income but also face challenges to their physical and mental health. Societal costs of high unemployment include higher crime and a reduced rate of volunteerism. It is one of the most important social issues faced by all developed and developing countries.

It is enormously critical for the disabled people. Persons with disabilities often face unemployment which leads poverty, especially those who are physicaly weak for their age or lack of proper education. Therefore, SHS has taken an amazing project for them.



**Buddho** Miya Tangail

Rickshaws are the means of income or employment generation for the poor which is a common livelihood for them who usually live below the poverty line in Bangladesh. According to the Bangladesh Institute of Labor Studies (BILS), it is estimated that nearly 1.5 million rickshaw pullers drive rickshaw only in Dhaka city and their family members are dependent on them. Most of the Rickshaw pullers hires it by rent on a daily basis. A maximum portion of their income goes to the pocket of the rickshaw owner. A large number of the illiterate and unskilled people get employed and generate income by pulling rickshaws which helps them to live from hand to mouth. Their life is really hard and full of challenges, most specially who are physically challenged or handicapped.

Here, technology meets the necessity, the easy-bike. A vehicle with three wheels (locally called three wheelers/easy-bike) which are now used as alternative of Rickshaw in many areas. From SHS, we have decide to give few easy-bikes to the people who are in real need.



Cattle, specially cow and goat have contributed to the survival of humans for many thousands of years. Cow and goat also have become an indicator of economic status improvement. Dairy cattle rearing has been increasingly viewed as a source of alleviating poverty in Bangladesh. It is also turned as a means of improving the livelihood of landless and small households and acts as a critical cash reserve and steady cash income for many landless and marginal farmers. Keeping this in mind SHS has taken the initiatives to give cow and goat to the people who are willing to rearing: Sumi Akhter is one of the name from our support list who has made a significant change in their family life by our project.



A name of a warrior, **Bini Begum** who is a widowed mother of four children. She is now self-reliant women by one of our employment projects.





#### WHEEL CHAIR Project

04

Living with a disability is no easy task. The needs of disabled individuals may fluctuate throughout their lifespan and may involve emotional. social. and financial issues. Depending on the mental or physical limitations experienced by a person, seemingly simple tasks such as eating a meal or some simple task can become difficult or even impossible. Relationships may also be affected.

#### **Project** Completed

Here Silent Hands Support try to make their life easy by providing accommodations or tools designed to increase independence and bridge the gap for those with disabilities. A

wheelchair is an example of an accommodation for a physical disability. A disabled person with the wheelchair can get more chances to interact with friends and family, and thus to remove tension and dissatisfaction. SHS never leave a single scope to put smile on the poor faces.

Sajed Sheikh Madaripur



Mawlana Mizanur Rahman Feni

In reality, it is impossible to see your family members crying for food and vou cannot do anything for them with disability. This harsh reality can be felt very well only by the victims. Those people are needed for our help. Dedicating our whole life for the betterment of those physically handicapped people will not be enough to solve this problem. Because, there are currently more than two billion disabled people around the world.



**Riyadh** Pabna

6 914

#### FEEDING THE BIRDS OF QURBAN Project

# Project 200 STUDENTS

The Quran is the central religious text of Islam which is widely read among Muslims. It represents the fountainhead of divine guidance for every Muslim. This Islamic holy book is considered as the words of God and was dictated to Muhammad (SAW), the prophet of Islam. Thy Holy Quran is written down in Arabic and has 6666 lines under 30 chapters. The chapters in this book touch upon all aspects of human existence, including matters of doctrine, social organization, and legislation. It will continue to guide those who turn to God with a sincere heart, for all times. In Islam, there are some scholars who memorize the whole Quran for prayers and to satisfy Allah and Silent Hands Support try to help these people from heart:

We have operated several projects in many orphanage where children learn the Holy Quran. These orphanages are mostly in the remote area of the country where they always struggle with many issues such as food, drinking water, clothing and even sometime medical treatments.

#### SHELTER Project



House or shelter is one of the basic rights of human being and there are many people who are homeless around us. These people lives a hard life. The dramatic increase in world's population has been one of the main reasons for this shelter problem. The most populous countries lie in Asia; the consistent increasing population in these regions gave rise to an extreme poverty. Poverty is the main hurdle. Poverty and homelessness have an intertwined relationship; circumstances of poverty — such as debt, lack of education, poor mental and physical health and disability — are underlying causes of homelessness.

Poor can't construct shelter at first site and even if could construct a shelter, it would not be strong enough to prevent different natural disasters like flood, earth quake or any other. Silent Hand Support try to help people who do not have home to stay and lead a vulnerable life. Our intention is not only to make home for them but to ensure their easy life. With the help of our respected donors and sponsors we provide house, clean water facilities and safe sanitations by our Shelter Project – called KHANIKALOY.



#### SPONSORING CHILDREN Project

#### Project Completed

## 06

There are many children around us leave school without a basic education due to the poverty. Silent Hands Supports feel the strong desire to make a difference in the society by providing sponsorship to a single child or a group of children for their education, food, clothing or treatment issue. Many children are forced to drop out of school early due to many reasons, as their parents are unable to afford costs, or they are work required to to supplement the family's income they are or obligated to manage their food. These scenario are more crucial in Asian and African countries where there are hurdles in meeting basic needs.

Our sponsored children are given the opportunity to meet their basic needs such as complete their schooling. As we fight against poverty and we strongly realize education is crucial to combating poverty. We aim to ensure these children receive a good education which is a sustainable and long term approach to building their better future. Education means more opportunities and the chance to break free from the cycle of poverty.

Our sponsors and donors feel the strong desire to make a difference in the world as the way SHS thinks. We work as a bridge and monitor the improvement of sponsored child on behalf of the donors. Child sponsorship is the ideal solution for them we do not get enough scope to go to the door of the poor. We are trying to make a small difference in developing communities by our effort(s):

## EDUCATION BRINGS LIGHT TO LIFE

Sponsor A Child with SHS

### **CLEAN WATER: TUBE-WELL**

Project

Water is such an essential element in our regular activity that connects every aspect of our life. It is not only important for human being but also important for other living animals and even for nature. Pure water plays the most vital role in our regular activities. Access to safe water and sanitation can quickly turn problems into potential solutions such as empowering people with time for school and work, and contributing to improved health for women, children, and families around the world.

We can undoubtedly say that there's nothing more essential to life on Earth than water. In every part of the world, from megacities to rural areas, from Cape Town to sub-Saharan Africa, there's a water crisis which is globally recognized. It has also been recognized by many world leaders several times and global organizations including United Nations. People are struggling to access the quantity and quality of water they need for drinking, cooking, bathing, handwashing, and growing their food.

Silent Hands Support echo with the findings that are already noticed all over the world and keen to work on those issues. We may not be able to solve all the issues but we are sure that our small steps can lead big changes. We noticed access to clean water can bring many changes; it's a stepping-stone to the highway of development. When people gain access to clean water, they are better able to practice good hygiene and sanitation. Children can enjoy good health and are more likely to attend school. Parents can put aside their worries about water-related diseases. Instead, people can water crops and livestock and diversify their incomes as well. We intend to support our poor people who are really struggling to manage safe and clean water.





Of all Muslim institutions around the world, the mosque is the most important and holy place for the public expression of Islamic religiosity. The Mosque is the house of prayer in the Islamic faith which is symbolically very important to Muslims for the point of Islamic intellectual activities. It is not only a place of Muslim worship, but also a place to gain knowledge. It is not only a place for communal gathering of the Islamic community members, but also a place for holding various religious ceremonies and rituals, such as wedding and funeral. Mosques are also places where religious studies take place, and where the younger generation of Muslim children would go for their religious education.

In simple words, mosque is a place for prayers, a center for practicing Islamic knowledge, a place for discussing Islamic issues and running Islamic activities that involve all level of public. There is no difference between rich and poor.

**People** Benefited

## 1800

**Project** Completed

## 06

Mosques which are classified as non-profit organizations, deal with public funds received from government, corporate and public donations. Silent Hands Support noticed there are many mosque in rural areas where government and corporate donations do not reach properly. These mosques and madrasa are basically run by the small donations from poor villagers where there is always a need. From our visits to these mosques and madrasa in remote area we, Silent Hands Support, found many issues such as scarcity of clean water for ablution, lack of prayer mat, shortage of ceiling fan, sound system and many others. Here we want to keep our focus so that we can reach out more and more people.

#### THE QURBANI Project

Qurbani is Muslim ritual sacrifice of an animal as an act of worship of the only God, the Sole Creator of all being. Muslims offer it at the completion of the Hajj pilgrimage which is Islam's Fifth Pillar of worship. The word Qurbani itself means 'sacrifice' and it serves as a strong reminder of sacrifice. The animals that are subject to sacrifice are cared for and looked after and seen as valuable and important assets.

The act is a symbolization of equality amongst all Muslims. The meat from the sacrificed animal is divided into three equal parts; one part for yourself, one for close members of your family and one for those in need. This lesson of Qurbani teaches us to share love and respect among others. The sacrifice, like so many acts of Ibadat, also encourages social unity. By sharing a part of your Qurbani with those in need, whether Muslim or non-Muslim, you are sharing your blessings and promoting unity and harmony between all human beings. We, Silent Hands Support, believe the be dramatically poverty can decreased by sharing our love and our wealth - that Islam teaches us through Qurbani. Our intension is not only to perform Qurbani but also to reach real needy poor people. There are many areas where people cannot afford Qurbani expenses as well as do not get the shares of Qurbani where we want to reach; so that we can truly bring smiles to the poor faces.

1060

**People** Benefited **Project** Completed 04

SHS/AR-2019

### **Few moments**



## of happiness

NT HANDS

সাপোর্ট এর পক্ষ থেকে সবাইকে ঈদ মোবা

## on Qurbani Eid



### EMERGENCY RESPONSE

Project

COVID-19 is a wake-up call for the world to build a new effective and more mechanism for food security for poor and disadvantaged people so that it is equipped address enough to the challenges of the twenty-first century. This pandemic teaches us many thing as well as it is still suffering us a lot, especially for the people who lives in congested areas in the world. Silent Hands Support team is in the crisis area from the beginning of lock-down with the our projects to support communities. To meet the emergency situation and reduce the impact, SHS donated food and grocery items to individual as well as supported many families. We only try to ensure food for the people in real need. There are uncountable families who earns daily to meet their food need.



Missing even one day of work can lead to extreme coping strategies like skipping meals, cutting down on medical care, or selling assets.

4729 Family Benefited

District

reached

#### This is how we accept challenges and reach remote



#### Super Cyclone Amphan20

#### 70 Families Shamnagar, Shatkhira Bangladesh



50 Families Ashashuni, Shatkhira Bangladesh



### 120 Families

#### Rangabali, Patukhali Bangladesh



#### MEDICAL CAMP Project

Access to healthcare is a fundamental human right, but is not yet available to many of the poor in the remote areas. Silent Hands Support realizes the need of healthcare for the marginalised communities, despite the difficult environment. We aim to support people who are in a vulnerable situation who's lives are saved or changed. This is one of our regular program where we reach to the people directly with their daily health issues. Our doctors try to help, recommend or solve the issue they are facing for a long.

**People** Benefited

1811

**Project** Completed

#### Intention is to make a difference

SHS/AR-2019

17

# DONORS STATEMENT

SubhanAllah! It started a couple of years ago from a Facebook post when I saw a handicap boy somewhere in Bangladesh was chained with a street light post by his own mom because she had to go to work at someone's house being a housemaid and pathetically they didn't allow the kid inside home. The kid was crying, hungry and sobbing in rain when bystanders were just staring at him. It was heartbreaking simply watching the video. I wrote in the comment section asking how I could help and that's when the vice president Nahid Hasan of Silent hand support replied to me with words of hope that they were also in a search of that boy. Within a few days Silent hand support identified the location, the victims and opened a project where anyone could support financially via Facebook, bank accounts and other forms of transactions, nice and easy.

That was the moment when I knew yes, finally I found the source that I was looking for all these days to be a part of to extend help to people in need and more importantly, "silently". Kudos to Silent support founders and volunteers who made that possible with all their hard work spending countless hours even in COVID-19 pandemic time.

It is fascinating that even the name of the organization is chosen on point that lines up with their work Islamic Sharia and not for any publicity nor political gain. Countless projects are coming everyday like buying means to earn income for a family (truly in need) to survive, giving land, house, feeding street kids, feeding orphans, placing carpets in the mosques, giving winter clothes to the poor, initiating and distributing Qurbani meats, raising and donating Zakat money, raising funds for a needy family's monthly allowance etc. Plenty of choices for a doner it is, alhamdulillah.

Best part of Silent hand support is their project management. They are transparent to each project information, timeline, donated funds, video presentation in Facebook live and closing out successfully within time and with a complete project report.

I thank Allah for giving me such an opportunity to be a part of such a novel organization. I thank from the bottom of my heart to Silent Hand Support team, founder Sharif bhai and his wife. May Allah elevate all of you in Dunya and in Jannah, Ameen.



#### **Marzia Kamal Chowdhury** Sydney, Australia.

"I was always been looking for a charity organisation to trusted donate. Thanks to the Almighty, and I found Silent Hands Support beside me. I am with them since the very beginning of its inception. They are now a developing and well-structured organization whom you can rely and trust. Thev have successfully completed many projects in this short period of time, such as one meal winter project, appeal, COVID Support, Qurban, Zakat and so on. They are still continuing charitable works and always keep updated to the people via social media. They have a bunch of kind hearted young volunteers in the team who are going miles to help the poor and needy people. I wish all the best for Silent hands support and its journey towards supporting needy people"

Nasrin Sultana Zakaria Sydney, Australia

Silent Hands Support is a nonprofit organization and they are gradually improving and reaching out more and more people to support. I have been with them for a long time as they are a trusted charity groups who have taken the place as genuine and reliable. They have completed many project successfully so far and I know many are in the plan for future to implement. The project of winter appeal, Zakat, Qurban, COVID-19 and One Meal projects attracted my attention. They are always updating their social work via social media. As a member, I wish the very best for them so that they can bring the dream in reality.

#### Motaleb Miah Ajax, Ontario, Canada

During my time as a Canadian citizen, I have been always worried about the lovely citizen of Bangladesh. Every time I see the poverty of Bangladesh in the media, my tears spill for the people. I always feel an urge to help them, whether through charity or another. Upon searching, I had found Silent Hands Support, a trusted organization dedicated to helping the poor in Bangladesh. I was delighted to find out the organization made sure to go to every corner of the country, doing their best to leave no one behind. I knew I had to do my part for this country, so I decided to donate to them and have a relaxation brought to me knowing I have helped in some way. It is in my heart and my blood to say thank you to Silent Hands Support, the organization making a future better for the poor.

#### Kaniz Hoque & Md Islam. Macquarie Fields, NSW. Australia

As a growing organization, Silent Hands Support gives us the opportunity and work as bridge to help poor and helpless people where it actually needs. They are immensely reliable and their initiatives demand appreciation in my simple expressions. I will definitely recommend Silent Hands Support for your donations and charity. I would also encourage my close friends and family get involve with this humanitarian members to organization and expect more success in coming ways. I anticipate their good work to be continued. I want to thank all related to the initiatives that Silent Hands Support actively implement.

#### Md. Mainul Hasan Calgary, Canada

I really appreciate "Silent Hands Support Inc." for the organization's continuous support for the welfare of distressed children, underprivileged people and people with illness, aging, disability. Generous donation can make a real difference in distressed people's lives. When we give cheerfully and accept gratefully, everyone is blessed.

I wish all the success and progress of Silent Hands Support Inc.

#### **Silent Hands Support**

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